



Customer signatures from CMCs and solicitors

Given that many people continue to face difficult circumstances, and to ensure FSCS remains accessible to all, we're simplifying our approach to signatures for customers using a CMC or solicitor.

If your customer is unable to sign our forms due to their current circumstances, you can sign these on their behalf. For example, your customer may not have access to a printer or scanner. All we'll need from you is confirmation in writing that:

- 1 - The customer is unable to sign the application form
- 2 - The customer has read and understood the terms of the completed application form
- 3 - You have the customer's consent to submit the application form on their behalf.

This update replaces our previous guidance on this topic.

Thanks,

The FSCS team

Financial Services Compensation Scheme

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