



## Digital Signatures go live with DocuSign on 1st December

We wanted to quickly remind you that DocuSign digital signatures are launching tomorrow. Here are a few important points to remember, to help you make the most of this exciting enhancement.

As of 1st December:

- The name **Application Summary has been replaced with Claim Summary** throughout the entire claim journey.
- You should start letting your customers know that they will receive an email request to sign digitally. This will come from either [dse@docusign.net](mailto:dse@docusign.net) or [dse@eumail.docusign.net](mailto:dse@eumail.docusign.net). Please ask them to check their spam or junk folder if they can't find it.
- Once you've sent out the claim for signing, you won't be able to edit until everyone completes it (or declines it).
- If you have any claims in progress that you haven't yet submitted, you can simply add your customers' email addresses to take advantage of Digital Signatures.

For a more detailed overview of the changes – along with some recently-added FAQs – please visit [our dedicated page](#).

We are here if you have any questions or feedback.

Thanks,

The FSCS team

Financial Services Compensation Scheme

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