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**MEDIA INFORMATION**

**Default declarations pave the way for consumers across the United Kingdom to claim compensation from FSCS**

Consumers may be entitled to compensation if they have lost money as a result of their dealings with failed insurance brokers the Financial Services Compensation Scheme (FSCS) has declared in default.

The FSCS is the UK's statutory compensation scheme for customers of regulated financial services firms. A declaration of default means the FSCS is satisfied the firms are unable to pay claims for compensation themselves. This paves the way for customers to apply to the FSCS for compensation. The FSCS does not charge individual consumers for using its service.

Mark Oakes, Head of Communications at the FSCS says, "We have already started paying compensation in respect of these firms. However, anyone else who believes they may be owed money as a result of their dealings with one of these firms should contact our Initial Contact Team if they have not yet applied for compensation."

For claims relating to insurance advice or arranging, the FSCS can pay 90 per cent of the value of a claim with no upper limit per person per firm declared in default on or after 1 January 2010.

Since 2001, FSCS has protected more than 4.5m people and paid out £26bn in compensation when financial services firms went bust.

The FSCS Initial Contact Team can be contacted on 0800 678 1100 or 020 7741 4100 or by email at [enquiries@fscs.org.uk](mailto:enquiries@fscs.org.uk). Further information about the FSCS is available on its website at [www.fscs.org.uk](http://www.fscs.org.uk).

## **Declarations by FSCS**

### **YORKSHIRE AND THE HUMBER**

**Cotelamp Limited** FORMERLY MSF MOTOR (YORKSHIRE) LIMITED, MSF MOTORS (YORKSHIRE) LTD, MEADOW ROAD, LEEDS, WEST YORKSHIRE, LS11 9BX

**Norton Insurance Services Limited**, NORTON HOUSE, MANSFIELD ROAD, ROTHERHAM, S60 2DR

**Sheafmoor Residential & Commercial Finance Limited**, SHEAFMOOR INSURANCE, 141143 FITZWILLIAM STREET, SHEFFIELD, SOUTH YORKSHIRE, S20 7JG

### **EAST MIDLANDS**

**Enable Finance Limited**, MILL 1, PLEASLEY VALE MILLS, PLEASLEY VALE, NOTTINGHAMSHIRE, NG19 8RL

### **WEST MIDLANDS**

**Calamart Limited**, 8 HIGHFIELDS ROAD, CHASETOWN, BURNTWOOD, STAFFORDSHIRE, WS7 4QU

### **EAST OF ENGLAND**

**Your Loan Limited**, GROSVENOR HOUSE, 112114 PRINCE OF WALES ROAD, NORWICH, NORFOLK, NR1 1NS

### **SOUTH EAST**

**Hancocks Mortgage Services**, 89 HOWARD AVENUE BEXLEY, KENT, DA5 3BA

**Unsecured Credit Company Plc**, 3RD FLOOR, WESTMEAD HOUSE, FARNBOROUGH, GU14 7RY

### **SOUTH WEST**

**Mortgage Management Limited**, VALE HOUSE, EXETER, DEVON, EX2 5AZ

### **SCOTLAND**

**McGinnis Associates Limited**, FLAT 1 29 GEORGE TERRACE, ST. MONANS, ANSTRUTHER, FIFE, KY10 2AY

## **Notes to Editors:**

### **1. About FSCS**

The Financial Services Compensation Scheme (FSCS) is the UK's statutory compensation scheme for customers of authorised financial services firms. It protects investment business, deposits, home finance (mortgage) advice, general insurance and insurance broking. The FSCS can pay compensation for financial loss if a firm is unable, or likely to be unable, to pay claims against it. The FSCS is an independent body, set up under the Financial Services and Markets Act 2000 (FSMA), and does not charge individual consumers for using its services.

## **2. Declaring a firm in default**

Before the FSCS can pay compensation it must be satisfied that a firm does not have sufficient assets to meet claims. It describes this as being 'in default'. The Scheme will declare a firm in default if:

- it has received at least one claim; and
- it is satisfied that the firm is unable (or likely to be unable) to pay claims against it.

The FSCS is required to do this before it can pay compensation to eligible claimants.

Declaring a firm in default allows consumers who believe they may have lost money as a result of their dealings with that firm to apply to the Scheme.

## **3. Authorised firms**

Dealing with an FSA authorised firm gives consumers access to the Financial Ombudsman Service (FOS) and the FSCS. Consumers can check that the firm they are dealing with is authorised by contacting the FSA's Consumer Helpline on 0845 606 1234.